

Media Release

The Hon Lily D'Ambrosio MP
Minister for Climate Action
Minister for Energy and Resources
Minister for the State Electricity Commission



Friday, 15 November 2024

BALLAN HOUSEHOLDS SET TO SAVE ON HOT WATER BILLS WITH SEC

The State Electricity Commission (SEC) is helping households in Ballan reduce their energy bills by switching to energy efficient electric heat pump hot water systems.

Minister for the State Electricity Commission Lily D'Ambrosio launched the pilot today in Ballan which helps residents that want to save by swapping to a hot water heat pump through the SEC's electric home planner.

The SEC's free online planner walks users through a short survey about their home and energy usage and then tailors a plan to cut their energy bills by going electric. It also includes costs eligible government rebates, return on investment and emissions reductions, and suggests suitable appliances.

Eligible households could also receive a rebate of \$1,000 on their heat pump or solar hot water installation through the Solar Homes program and around \$500 discount through the Victorian Energy Upgrades program.

Heating water accounts for around 20 percent of household energy use. By upgrading to a heat pump households can save up to \$250 a year off their energy bill – or more if they have solar.

Ballan users can browse a range of hot water heat pumps to find the right product for their home and connect with an SEC-endorsed local installer via the planner, who can visit their home to provide a detailed quote and answer questions.

This pilot is part of the SEC's work to build a trusted one-stop-shop that simplifies the process of going electric to cut their energy bills and emissions. The pilot has already launched in the City of Ballarat, Casey and Merri-bek with over 6,000 households using the planner in the first two months.

The SEC helping Victorians learn more about their home energy use and improvements they can make on all budgets, from small, low-cost steps that can be taken immediately, to larger investments that can be made when their appliances reach end of life.

To explore the SEC's electric home planner visit, secvictoria.com.au/powerup or by calling 1300 305 700.

Quote attributable to Minister for the State Electricity Commission Lily D'Ambrosio

"The SEC is building a one-stop-shop to make it easier for Victorians to get trusted information when looking to improve the energy performance of their homes and save on their energy bills."

"We're helping busy families save on their energy bills – our rebate and discount programs have never been more popular and this pilot will help families in Ballan save on their installation costs as well as their energy bills."

Quote attributable to Member for Eureka Michaela Settle

"Households are at the heart of the energy transition and the SEC is giving Ballan residents additional support to save on their energy bills and switch to electric hot water."